

TOV-340



User's Manual



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Revision History

Rev	Date	Change Description
2.0	Apr-09	Added updates for TOV-340 model
2.1	Jun-09	Updated serial cabling section
2.2	Jan-12	Updated configuration section A.2 for
		firmware version V3.2

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Contents

1	Package Contents	4
2	Introduction	
3		
4		
5		
	5.1 Normal Mode	
	5.2 Simulation Mode	
6	Programming	
	6.1 PC Programming using HyperTerminal for Windows 2000/XP	
	6.2 Restoring Factory Default Settings	
7	IN and OUT Connections	
8	Serial Cable and Wiring	14
	8.1 ECR-POS/COM1 Cable and Wiring	14
	8.2 PROG/COM2 Cable and Wiring	16
	8.3 Standard Pinout of RS-232 Interface	16
9	Interface Conversion	17
	9.1 Internal Printer to Serial Interface Card	17
	9.2 Centronics Printer to Serial Interface Module	17
1	0 Operating Characteristics	18
1	1 Warranty	18
Α	Appendix	19
A	.1 Command Packet Format	19
A	2 Configuration File and Command Description	
A	3 Supported Character Set and Character Mapping	23
Α	.4 Display Font, Tone and Transparent Background	24



1 Package Contents

- TOV-340 Text Inserter
- 12VDC Adapter
- CAT5 Pigtail Cable

2 Introduction

TOV-340 is a device designed for capturing, analyzing, and inserting transaction text generated from electronic cash register (ECR) or point-of-sale (POS) terminal on surveillance video. When integrate TOV-340 with CCTV and cash machine together, it forms a transaction surveillance system that could effectively reduce fraud sales and thefts.

The TOV-340 not only inserting transaction text on the surveillance video but it also has powerful text analyzing capability that, when coupled with external input/output (e.g. cash drawer switch) monitoring, could effectively safeguard your cash.

Every single transaction text fed out from the cash machine is being monitored and analyzed within the TOV-340 in real-time. If an abnormal transaction (exception) text, e.g. VOID, or an abnormal external event, e.g. abnormal cash drawer opening, is detected the device can trigger an alarm or/and flag the detected exception text or triggered event on monitor screen to alert supervisor in-charge to take necessary action. Transactions or exceptions can be logged in the internal non-volatile memory or transferred to remote PC for logging.

TOV-340 also supports both serial and parallel interfacing to suit different types and made of cash machines.

Note:

Interfacing to TOV-340 is RS232 interface. If your cash machine cannot provide this interface, TOV-340 requires machine-specific parallel interface board for interface conversion between your cash machine and TOV-340. Please indicate your model and made of your cash machine to your local dealer before purchasing the parallel interface board.

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The above figure shows a typical setup of a transaction surveillance system using TOV-340 text inserters.

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3 Key Features

Text Display

- Displays up to 10 lines and displays up to 40 characters per line
- Programmable text sizes, text gray scale, and transparent background
- Text can be positioned anywhere on screen
- Programmable scrolling speed, pause and screen clear timers
- · Blinking text on flagged transactions
- Text line alignment and compression

Exception Monitoring

- 12 programmable exception texts, e.g. VOID, NOSALE and etc.
- Item value comparison, e.g. less than, greater than, not equal etc.
- · Cash drawer sequence monitoring
- 16 exceptions logging

LED Indications

· Video loss, power, communication and alarm indications

Inputs and Outputs

- 2 alarm inputs and 2 alarm outputs
- 1 RS232 ECR/POS port
- 1 RS232 PC programming port or RS485 networking port (Shared)
- 1 Video In: 2:1 interlace composite video, colour or monochrome. NTSC or PAL. 75 ohm, 1Vpp.
- 1 Video Out: 75 ohm, 1Vpp.
- 3 LEDs status ON, COM and ALM and 1 CLR button

Programming

• Simple text-based programming via any serial terminal program, e.g. Microsoft's HyperTerminal. No additional software needed.

Data Logging and Networking (Optional)

- Can be RS232/485 (built-in) or TCP-IP (optional module)
- Real-time clock for time stamping of occurrence of exceptions
- 128KB non-volatile memory to store up to 1000 exceptions
- 4-channel RS485 board, each channel can support up to 16 devices

Interface Conversion (Optional)

- Parallel to serial conversion board for interfacing to internal impact printer
- LPT to serial conversion module for interfacing to external parallel printer
- RS232-TCPIP module

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4 Controls, Connections and Jumpers

Controls



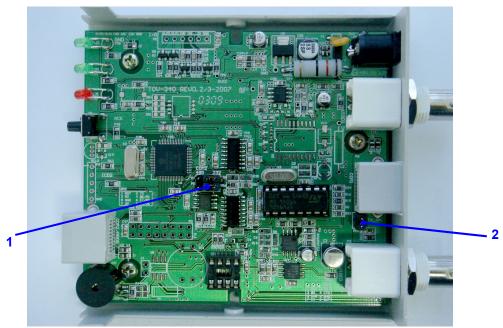


	1	PROG/COM2	RJ45 socket for user programming (RS232) and networking (RS485). The unit is set to user programming mode by default through internal
L			jumper.
	2	CLR Button	To clear Alarm LED.
	S	ALM LED	Alarm/Video loss LED.
			Alarm Indication
			It blinks to indicate exception event has been triggered. The number of blinks is corresponding to number of events being triggered, and up to 5 event counts can be shown. A blink is 0.25sec long (0.125sec on/0.125sec off), and cycles for 1.8sec period. Depressing CLR button would clear the alarm indication. Exception events are user defined. Video Loss Indication It turns ON permanently to indicate incoming video signal could not be detected. Depressing CLR has no effect on this indication. Video loss indication always overrides alarm indication.
	4	COM LED	To indicate communication data is present on COM1 or COM2.
Ī	5	ON LED	Power ON LED
ľ	6	12VDC IN	DC socket for 12VDC input, 150mA nominal.
	7	VIDEO IN	1Vpp video in. Connect to camera.
	8	ECR-POS /COM1	RJ45 socket for serial interfacing (RS232) to POS or ECR serial port.
Г	9	VIDEO OUT	1Vpp video out. Connect to recorder or TV monitor

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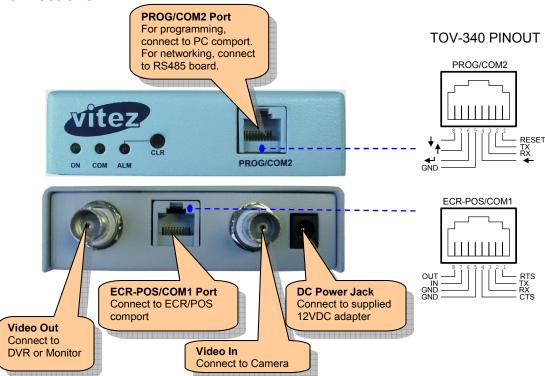


Jumpers



I	1	COM2:	To configure the interface of com2 be RS232 or RS485. Default is set
ı		RS232/RS485	to RS232.
l		Selection	
I	2	COM1:	Inserting jumper to enable TX signal. Default is enable (jumper is
ı		TX Enable	short).







5 Operating Modes

There are two operating modes in the TOV-340: Normal and Simulation.

5.1 Normal Mode

Power on the unit and wait for "READY" text to appear on the TV monitor. The unit is now ready to accept transactions from cash machine.

5.2 Simulation Mode

This mode is useful for demonstrating the TOV-340 without the present of cash machine. Follow the following procedure to activate the simulation mode

- 1. Power up the device and toggle (press and release) the CLR switch within 1 sec. The COM LED should flash rapidly for 2 sec.
- 2. Toggle the CLR switch again
- 3. Wait for "SIMULATION" text to appear on TV monitor.

6 Programming

(Important note: The TOV-340 text inserter now comes with TOVConfig software to make the programming must easier. Please download it from www.vitcomm.sg/Software/TOVConfig.zip)

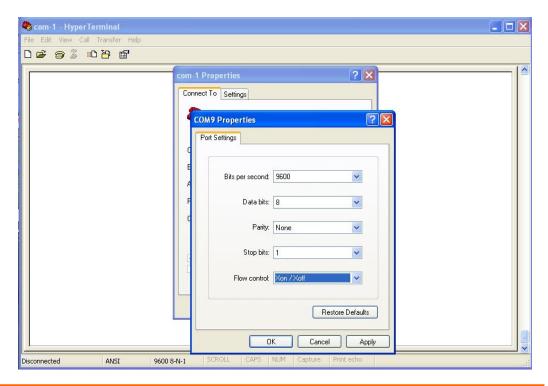
6.1 PC Programming using HyperTerminal for Windows 2000/XP

Downloading Procedure (to download configuration file to the device)

- 1. Connect the PROG port of TOV-340 to a PC comport.
- 2. On PC, invokes Windows HyperTerminal software. Ensure that the serial communication port has the following settings:
 - -9600 baud, 8-bit data, no parity, 1 stop bit, XON/XOFF flow control.

The setting dialog box is located at:

[FILE][Properties][Configure][Port Settings]

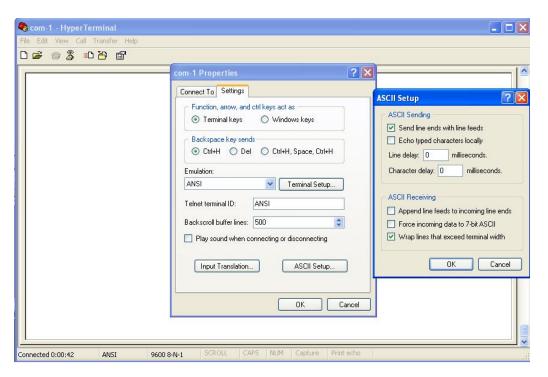


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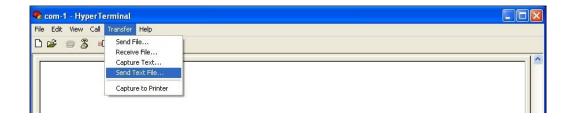


4. Select ANSI emulation mode and disable sending echo. The setting dialog box is located at:

[FILE][Properties][Settings][Emulation] and [ASCII Setup]



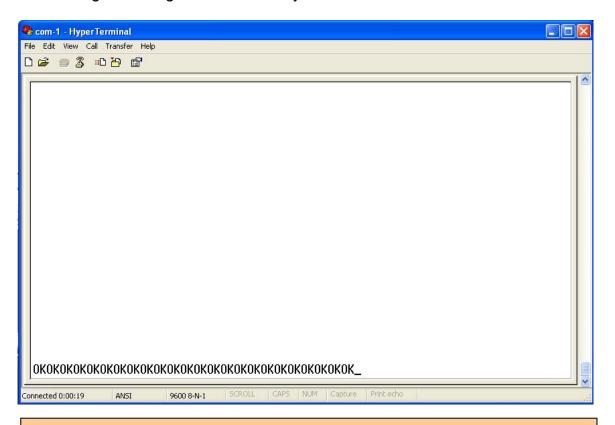
- 5. Click on the Call icon (a) to connect.
- 3. Select [Transfer][Send Text File] and choose your configuration file on the file browser. Click OK.



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4. The device will return "OK" for each setting being downloaded successfully and show it on the screen of the HyperTerminal. The following screenshot showing 24 settings are successfully downloaded.



Note:

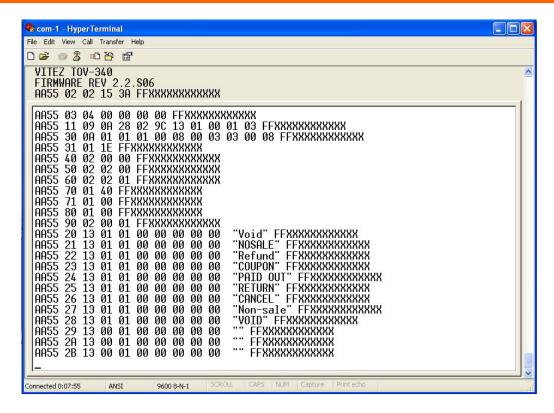
If the configuration file contains multiple configuration settings, setting of software flow control (XON/XOFF) is mandatory. This is to allow each configuration setting to be saved successfully in the internal EEPROM. TOV-340 would return "OK" if a setting is saved successful otherwise "ER" would be returned.

Uploading Procedure (to upload configuration file from the device)

- 1. Follow step 1 and 2 as stated in *Download Procedure* section.
- 2. Power up the device and toggle (press and release) the CLR switch within 2 sec.
- 3. Blinking text "UPLOAD SETTINGS" is displaying on the TV monitor to indicate uploading is in progress.
- 4. All settings of the device are dumped on the HyperTerminal screen.

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5. The ALM LED should flash rapidly for 1 sec to indicate end of uploading.

6.2 Restoring Factory Default Settings

- 1. Press and hold the CLR switch while power up device. Wait for a short beep approximately 2 sec later after powering up.
- 2. Release the CLR switch immediately.
- 3. The following text appears on TV monitor Restore Settings 'CLR' = YES ?
 Press 'CLR': 3
- 4. The device is now prompting for user to confirm the restoration. A 3 sec counter is also displayed while waiting for user to press the 'CLR' switch.
- 5. Press the CLR switch to confirm the restoration.

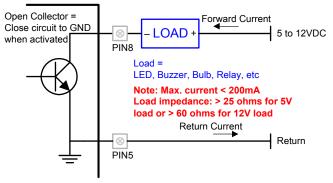
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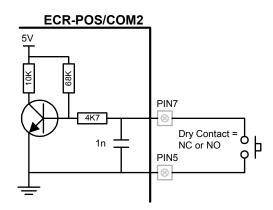
7 IN and OUT Connections

OUT Connection (Alarm Out)

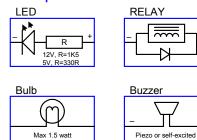
ECR-POS/COM2



IN Connection (Alarm Trigger/Cash Drawer)



Examples of External Load





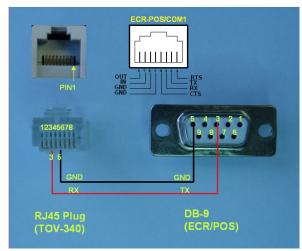
8 Serial Cable and Wiring

This section shows the possible ways of wiring up the TOV-340 and your cash machine via serial interface. It may defer depending on your cash machine. Please study the serial port of your cash machine carefully before choosing the correct cable wiring. The wiring diagrams showing here assumed that the pinout of your cash machine's serial port (DB9 connector) follows the standard Data Terminal Equipment (DTE) pinout.

CAUTION:

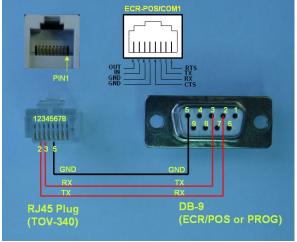
Some machines are having power pin, usually 5V or 12V on their DSUB9 connector for powering external peripheral like scanner and pole display. Be extremely careful NOT to use any of these power pin when wiring the cable. Check your cash machine hardware manual if you are not sure.

8.1 ECR-POS/COM1 Cable and Wiring



Minimum Wiring

This cable is suitable for 1) machine that is able to configure its serial port as plain text output without hardware flow control. 2) TX signal tapping (via DB-9 Y cable). 3) interface conversion board (see *Interface Conversion* section)

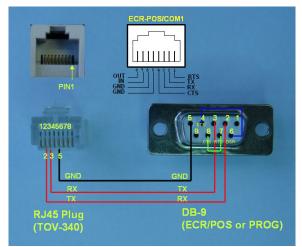


Wiring with TX and RX

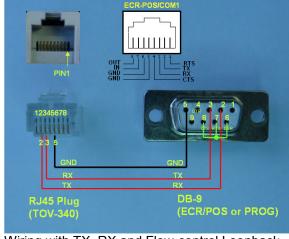
This cable is suitable for 1) printer emulation without flow control. 2) pole display emulation without flow control. 3) plain text output without flow control. Internal TX jumper must be short if emulation is required. This cable can also be used for PC programming (PROG/COM2).

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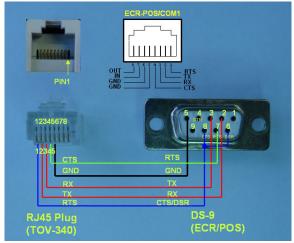


Wiring with TX, RX and Flow-control Loopback This cable is suitable for 1) printer emulation with flow control. 2) pole display emulation with flow control. 3) plain text output with flow control. Internal TX jumper must be short if emulation is required. This cable can also be used for PC programming (PROG/COM2).



Wiring with TX, RX and Flow-control Loopback (Alternative)

This cable is suitable for 1) printer emulation with flow control. 2) pole display emulation with flow control. 3) plain text output with flow control. Internal TX jumper must be short if emulation is required. This cable can also be used for PC programming (PROG/COM2).



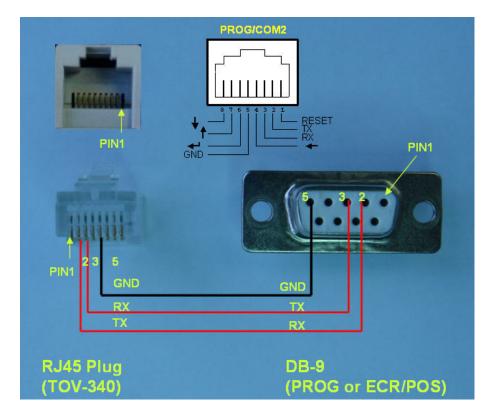
Wiring with TX, RX and Flow-control

This cable is suitable for 1) printer emulation with flow control. 2) pole display emulation with flow control. 3) plain text output with flow control. Internal TX jumper must be short if emulation is required. Prevention of data overrun (lost of transaction data due to memory overflow if baud rate is too fast) is always guaranteed in this connection.

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8.2 PROG/COM2 Cable and Wiring



This is only one of the possible ways of wiring up the programming cable. Refer to *ECR-POS/COM1 Cable and Wiring* section for other alternatives.

8.3 Standard Pinout of RS-232 Interface

The table below shows the standard pinout of a DTE DB-9 connector.

DTE(Data Terminal Equipment)

	DB-9 Male (PC	, POS, ECR)
Pin	Signal	I/O
1	DCD	IN
2	RX	IN
3	TX	OUT
3 4 5	DTR	OUT
5	GND	-
6	DSR	IN
7	RTS	OUT
8	CTS	IN
9	RI	IN

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9 Interface Conversion

Sometimes, if there are no spare serial ports available on a machine, interface conversion is required.

9.1 Internal Printer to Serial Interface Card

This is an optional add-on card (PI4ECR) specific to particular model of cash machine being used. The interface card has to plug onto the printer's interface header of a cash machine. Please refer to compatibility list and card installation guide for more details.



CAUTION:

Ensure power is OFF before inserting this card.

9.2 Centronics Printer to Serial Interface Module

Centronics printer is also known as LPT printer. This interface module, together with associated cables, converts the Centronics interface to serial interface. Please refer to LPT (Centronics) to Serial Interface Conversion, Cable and Installation document for more details.



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10 Operating Characteristics

Input Power

Input voltage: 9-12VDC

Current consumption: 150mA typical

• Protection: Polyswitch fuse @ 400mA trip current. Reverse voltage protection.

Digital Inputs

• Dry contact or TTL logic levels

Digital Outputs

- Open collector
- Sink current up to 200mA

Video Input/Output

- Signal Level: 1Vpp, 75 ohm termination.
- Video standard: 2:1 interlace composite video. Compatible to Monochrome, PAL, or NTSC.

ECR/POS COM1

- Compliant to EIA-232 standard, +-10V level.
- Bauds: 2400, 4800, *9600, 19200, 28800, 38400, 57600.
- Optional parity bit supported
- Hardware(RTS/CTS) or software (XON/XOFF) flow control supported
- 15KV ESD protection

PROG/COM2 (Programming port)

- Compliant to EIA-232 standard, +-10V level.
- Bauds: 2400, 4800, *9600, 19200, 28800, 38400, 57600.
- · Optional parity bit supported
- Software (XON/XOFF) flow control supported
- 15KV ESD protection

Environmental

- Storage Temperature: -20 °C to +85 °C
- Operation Temperature: -10 °C to 55 °C
- Humanity: 20 to 90% RH (Non-condensing)

Physical

- Weight: 400g, device only.
- Dimension: 103L, 98W, 28H. In mm.

11 Warranty

One year limited warranty from the date of purchase.

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A Appendix

A.1 Command Packet Format

Packet Format (in ASCII Text)

[AA55][CMD][LEN][PAYLOAD][FFXXXXXXXXXXXXXX]

Field Explanation

- [AA55]: 4-character field. This field contains the fix pattern to indicate start of packet.
- [CMD]: 2-character field. This field contains the command byte of a packet. Refer to *Configuration File* section for explanation of each command. In hexadecimal value.
- [LEN]: 2-character field. This field contains the length of the payload. In hexadecimal value.
- [PAYLOAD]: The length of this field depends on LEN value. This field contains the configuration payload.
- FFXXXXXXXXXXXX: This field contains the 14-character fixed pattern to indicate end of packet.

TOV-340 will return "OK" for every valid packet.

Note: All values in a packet are hexadecimal format, except the end-of-packet pattern.

Example

AA55 02 02 12 3A FXXXXXXXXXXXXX

Command byte is 02 hex Data length is 02 hex 1st data byte is 12 hex 2nd data byte is 3A hex

This command means set the display offset at x position 12h and y position 3Ah (refer to A.2 for command description)

A.2 Configuration File and Command Description

The following listing lists the default configuration file (TOV340_cfg.txt). It is recommended that you make a copy of this file before editing it.

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Note 1: All values (except footer) in a data packet must be in hexadecimal format.

Note 2: In the following presentation of the configuration description, value with 0x prefix means the value is in hexadecimal format. Otherwise, it means the value is in decimal format. Do not add 0x in your data packet. It is only for presentation purpose.

Note 3: The default comport setting is 9600, 8-bit, 1 stop bit, no parity, no hardware flow control (CTS/RTS is off)

=== STV Display Offset ===

; CMD = 0x02
; LED = 2 (0x02)
; LED = 2 (0x02)
; Data Field Value Default Meaning/*Default
; D0 X_Off 3-60 21 (0x15) x offset
; D1 Y_Off 0-255 58 (0x3A) y offset
; D1 Y_Off 0-255 58 (0x3A) y offset

AA55 02 02 15 3A FFXXXXXXXXXXX

=== STV Display Attribute ===

AA55 03 04 07 02 01 00 FFXXXXXXXXXXX

=== Text Transparent Mode === (For Revsion R03 & R04 board only)

=== STV Print Text Control ===

AA55 11 09 0A 28 01 9C 13 01 00 01 03 FFXXXXXXXXXXX

=== Transaction Exceptions ===

```
; CMD = 0x20 - 2B or 0x2n, where n is the index of an exception.
; LEN = 19 (0x13)
; Data Field Value Default Meaning/*Default
; D0 Exception Enable 0-1 1 (0x01) disable/enable
```



```
; D1 String_Match 0-1 1 (0x01) ignore/matching
; D2 Val_Compare_Operator 0-4 0 (0x00) none/less/greater/negative/equal
; D3-6 Price_Value 4-byte see below price value in BCD format, xx_xx_xx.xx
; D7-18 Sting 12-byte see below maximum 11 chars (plus null)
; Note: Exception 0x2B is reserved for drawer monitoring if drawer alarm is enable
       (see ALARM1). The exception string must match the string when a sale transaction
       is tender, e.g. "CASH"
AA55 20 13 01 01 00 00 00 00 "Void" FFXXXXXXXXXXX
AA55 21 13 01 01 00 00 00 00 00 00 "NOSALE" FFXXXXXXXXXXXX AA55 22 13 01 01 00 00 00 00 00 "Refund" FFXXXXXXXXXXXXX
                               "COUPON" FFXXXXXXXXXXX
AA55 23 13 01 01 00 00 00 00 00
                               AA55 24 13 01 01 00 00 00 00 00
AA55 25 13 01 01 00 00 00 00 00
AA55 26 13 01 01 00 00 00 00 00
                               "Non-sale" FFXXXXXXXXXXXX
AA55 27 13 01 01 00 00 00 00 00
                               "VOID" FFXXXXXXXXXXXX
AA55 28 13 01 01 00 00 00 00 00
                               AA55 29 13 00 01 00 00 00 00 00
AA55 2A 13 00 01 00 00 00 00 00
AA55 2B 13 00 01 00 00 00 00 00 "" FFXXXXXXXXXXX
=== Alarm 1-2 ===
; CMD
       = 0x30
; LEN = 10 (0x0A)
                              Value Default Meaning/*Default
; --ALARM1--
       Enable 0-1 1 (0x01) OFF/*ON Exception_Trigger_Src 0-4 1 (0x01) none/*all/1st half/2nd half/0x2B(drawer)
; D1
; --ALARM2--
                                     0 (0x01) OFF/ON
                               0-1
; D5
       Enable
                                                 none/*all/1st half/2nd half
      : D6
                                                   none/*all/INP1/INP2
: D7
                                                LOW/HIGH
1: 128ms (default 2 secs)
                                                   LOW/HIGH
; D8
: D9
AA55 30 0A 01 01 01 00 08 00 03 03 00 08 FFXXXXXXXXXXX
== Drawer Timer==
; CMD
       = 0 \times 31
: LED
        = 1 (0x01)
                             Value Default Meaning/*Default
                             0-255 30 (0x1E) 1: 1.024 sec (default 30 sec)
; D0 Drawer timeout
AA55 31 01 1E FFXXXXXXXXXXXX
=== Input Level 1-2 ==
; CMD
      = 0 \times 40
       = 2 (0x02)
                            Value Default
                                                  Meaning/*Default
      ; D0
; Note: LOW means contact closed. HIGH means contact open.
AA55 40 02 00 00 FFXXXXXXXXXXX
=== COM1 (ECR port) for firmware version V3.2 or higher ====
; CMD
       = 0x50
      = 2 (0x02)
; LEN
                           Value Default Meaning/*Default
```



```
Parity | Baudrate 0-8
                                    2 (0x02)
                                                 2K4/4K8/*9K6/14k4/19K2/28K8/38K4/57K6/115K2
; D0
                                                 Note1: 0x00-0x08, no parity (8-bit mode)
Note2: 0x10-0x18, with parity (9-bit mode).
9-bit mode accepts both odd and even
                                                        parity bit.
     Autobaud | SW Flow 0-1 16 (0x10)
: D1
                                                 D1
                                                       Autobaud SW_Flow (XON/XOFF)
                                                 0 \times 00
                                                                    No
                                                        No
                                                 0 \times 01
                                                          No
                                                                     Yes
                                                         res
Yes
                                                *0×10
                                                                     No
                                                 0 x 1 1
                                                                     Yes
AA55 50 02 02 10 FFXXXXXXXXXXXX
=== COM2 (PROG port), for firmware version V3.2 or higher ====
; CMD
       = 0 \times 60
; LEN
        = 2 (0x02)
; Data Field
                            Value
                                    Default
                                                 Meaning/*Default
      Parity | Baudrate 0-8 2 (0x02)
                                                 2K4/4K8/*9K6/14k4/19K2/28K8/38K4/57K6/115K2
                                                 Notel: 0x00-0x08, no parity (8-bit mode)
Note2: 0x10-0x18, with parity (9-bit mode).
                                                        9-bit mode accepts both odd and even
                                                        parity bit.
       Software Flow Cntl 0-1 1 (0x01) NO/*YES, software flow control (XON/XOFF)
AA55 60 02 02 01 FFXXXXXXXXXXX
=== COM1 (ECR port), for firmware version V3.1 or lower ====
; CMD = 0x50
; LEN
       = 2 (0x02)
; Data Field
                           Value Default Meaning/*Default
      Parity | Baudrate 0-6 2 (0x02)
; D0
                                                 2K4/4K8/*9K6/19K2/28K8/38K4/57K6
                                                 Note1: 0x00-0x06, no parity (8-bit mode)
                                                 Note2: 0x10-0x16, with parity (9-bit mode).
9-bit mode accepts both odd and even
                                                        parity bit.
; D1 SW_Flow_Cntl 0-1 0 (0x00) *NO/YES, software flow control (XON/XOFF)
AA55 50 02 02 00 FFXXXXXXXXXXXXX
=== COM2 (PROG port), for firmware version V3.1 or lower ===
       = 0 \times 60
; LEN
      = 2 (0x02)
; Data Field
                            Value Default
                                                 Meaning/*Default
; D0 Parity | Baudrate 0-6 2 (0x02)
                                                 2K4/4K8/*9K6/19K2/28K8/38K4/57K6
                                                 Note1: 0x00-0x06, no parity (8-bit mode)
                                                 Note2: 0x10-0x16, with parity (9-bit mode).
                                                        9-bit mode accepts both odd and even
                                                        parity bit.
; D1 Software_Flow_Cntl 0-1 1 (0x01) NO/*YES, software flow control (XON/XOFF)
AA55 60 02 02 01 FFXXXXXXXXXXX
=== Buzzer Volume ===
; CMD = 0x70
      = 1
; LEN
                                                   Meaning/*Default
: Data Field
                            Value Default
                          0-96 64 (0x40)
      Buzzer Volume
                                                  Note: 0x00 = buzzer off
AA55 70 01 40 FFXXXXXXXXXXXX
```

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```
=== Force Carriage-return (CR) ===
(CR is inserted when the max number of character is reached for a line)
; CMD = 0x71
; LEN = 1 (0x01)
                                               Meaning/*Default
                          Value Default
; Data Field
                   0-1 0 (0x00) *disable/enable
; DO CR_Enable
AA55 71 01 00 FFXXXXXXXXXXXX
=== Printer Type and Emulation ===
      = 0x80
; LEN
       = 2 (0x02)
; Data Field
                                               Meaning/*Default
* DO Printer_type_emu 0-1 0 (0x00) *emulation/filter *0: emulation for TM-U88, SP1300
                                                1: filter for TM-U88, SPR270, UP-360
                                               TM-U210A
; NOTE: Remove jumper P10 (tx pin of COM1) if external printer is connected on the same cable
AA55 80 01 00 FFXXXXXXXXXXXX
=== Alarm Log and Print on COM2 ===
; CMD = 0 \times 90
; LEN = 2 (0 \times 02)
                         Value Default
; Data Field
                                               Meaning/*Default
                         0-1 0 (0x00) *disable/enable
Note: disable also clear log history
0-1 1 (0x00) disable/*alarm/com1->com2 pass thru
; DO Alarm_Log
      COM2_Print_Mode
AA55 90 02 00 01 FFXXXXXXXXXXX
=== OTHER COMMANDS ===
Upload all setting : AA55 F0 00 FFXXXXXXXXXXX
Note *: if real-time-clock is present
```

A.3 Supported Character Set and Character Mapping

Supported Character Set

Alpha Numeric	0 ~ 9, a ~ z, A ~ Z
Symbols	\$%?./:-+=_ `

Character Mapping

ASCII Character	TOV-340 Character
;	:
\	/
Others	Space character

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A.4 Display Font, Tone and Transparent Background



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